

## **Greyhound Technologies Rolling Out New SIP Trunking Communications Technology To Its Client Base**

Clinton Township, MI – 06.05.09 – Complete Communications, Inc. (CCI), recently completed installation of an all new SIP Trunking technology solution for Greyhound Technologies, an Information Technology Company located in Clinton Twp, MI. Leveraging both VoIP (Voice Over Internet Protocol) and state-of-the-art SIP (Session Initiated Protocol) Trunking technology. “Adopting the SIP Trunking technology directly supports our strategy to continue leveraging new technologies that enhances our connection with customers. **Another great benefit of SIP Trunking is its scalability – as our company grows it allows us to easily add capacity when and where we need it.**”

SIP Trunking provides customers with unlimited local calling, lowered long distance rates, legacy system compatibility, disaster recovery and instant scalability. “The technology is great, and Mike’s team was fantastic to work with,” said Lance Avery, Greyhound Technologies President. “We have presence in multiple cities, and this technology enabled us to immediately avoid costly call forwarding charges and continue to grow”.

“Greyhound is another example of a company that knows how to harness new technology to their benefit,” said Mike Meldrum, President of CCI. “We’re working across our entire customer base – to help them reap the same benefits by upgrading their systems and reducing the overall cost of ownership.”

### **About Complete Communications, Inc.**

Founded in 1987, Complete Communications, Inc. (CCI) is a recognized leader in the communications arena, providing full service tailor-made solutions to its customers throughout Michigan. CCI is unique, in the fact that they offer their customers a “single source”/one-stop—shop capability for all their communication needs. Fundamental to the company’s success is its ability to implement projects and maintenance solutions that consistently exceed customer expectations.

### **About Greyhound Technologies**

Founded in 1996, Greyhound Technologies is a full service certified minority owned technology consulting firm focusing on small to medium sized businesses. Its founders believe that small to medium sized businesses are being overlooked and under served by traditional information technology support and service providers. Greyhound Technologies Ltd. is dedicated to bringing you the very best satisfaction offered in today's IT world. We offer a variety of solutions for you and your business with only your best interest in mind. We offer Server Support as well as Desktop support and with our help, either over the phone or on site, you can be assured of the best possible IT solutions that are right for you (<http://www.greyhound-tech.com>)